

RESERVATION CONDITIONS

Due to our small size cancellations have a serious effect so we respectfully remind guests that a reservation is a contract between themselves and Le Fleuray Hotel Restaurant.

To guarantee a reservation, clients are requested to kindly give their credit card details (Visa or Mastercard).

For a 1 night stay, a deposit of 50% of the room rate will be debited from the credit card provided. For a stay of 2 nights or more, the room rate for the 1st night will be debited from the credit card provided.

For group reservations or long stays separate terms can apply.

CANCELLATION POLICY

The cancellation period is 7 days prior to arrival.

For cancellations made after the above period, including partial, total or early departure, the room rate will be charged for each night reserved.

In case of a no show, the entire stay will be debited.

These conditions are applicable in all cases (including cancelled or delayed flight, accidents, pregnancy, illness, etc...) or Acts of God as defined by law (including war, hurricane, cyclone, earthquake, etc...).

We advise our clients to take out suitable travel insurance for all their requirements as we are not liable for any costs or losses that clients may incur.

Cancellation period is based on local hotel time.

CHECK IN & CHECK OUT

Rooms are available from 16.00 (4 pm) on day of arrival. Guests are welcome to arrive earlier, use our facilities and leave luggage.

We appreciate check in before 18.00 (6pm) when possible. Please give us advance notice in the event of an arrival after 20.00 (8pm).

Kindly check out by 11.00 am on the day of departure, as otherwise our housekeeping staff do not have sufficient time to prepare rooms for arriving guests, thank you for your understanding.

ADDITIONAL INFORMATION

Dogs are accepted in certain bedrooms only with a supplement of 15 € per day. A request has to be made at the time of enquiry as a reservation may not be guaranteed if a guest arrives with a dog without having prior confirmation from the hotel.

Our restaurant, bedrooms and public areas are NON SMOKING following government legislation, however there are exterior terraces and garden areas available.

Please note we do not accept cheques, payments can be made by credit card (Visa or Mastercard) and cash.